



A Viveks' Initiative

## PEACE OF MIND AT JUST ₹ 3 A DAY

- ✓ AIR CONDITIONER SERVICES
- ✓ CARPENTRY SERVICES
- ✓ ELECTRICAL SERVICES
- ✓ KITCHEN APPLIANCES SERVICES
- ✓ MICROWAVE OVEN SERVICE
- ✓ PLUMBING SERVICES
- ✓ REFRIGERATOR SERVICES
- ✓ SECURITY SOLUTIONS
- ✓ TELEVISION SERVICES
- ✓ WASHING MACHINE SERVICES



CALL CENTRE  
**+91-44-46467700**



**A Viveks' Initiative**

## **Our Philosophy of Home Serve**

At Viveks, we've always believed in offering more to our customers. And Home Serve is just one more way of doing that. It's our way of giving you peace of mind through world-class service.

Now you can say goodbye to endlessly chasing carpenters, electricians, plumbers and technicians for your home repairs. Home Serve is here. A one stop solution for all your carpentry, electrical, plumbing, consumer durables and kitchen appliance repairs. Home Serve brings you the expert services of trustworthy technicians for anything that needs to be fixed in your home.

## **What Services do we provide?**

Our large network of skilled professionals handles everything from carpentry fixes to electrical repairs to plumbing and appliance breakdowns. Be it a minor kitchen tap leak to a flickering light to fixing a new door handle, from service of your air-conditioner to repair of your television, Home Serve is your one stop solution.

## **Why Home Serve?**

With Customer Satisfaction being our driving force, the emphasis will be on prompt response, quality workmanship and original part replacements. The focus will always be the Customer at every stage of service.

## Range of Services



**KITCHEN APPLIANCE  
SERVICES**



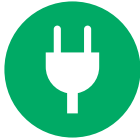
**MICROWAVE OVEN  
SERVICES**



**PLUMBING  
SERVICES**



**REFRIGERATOR  
SERVICES**



**ELECTRICAL  
SERVICES**



**SECURITY  
SERVICES**



**CARPENTRY  
SERVICES**



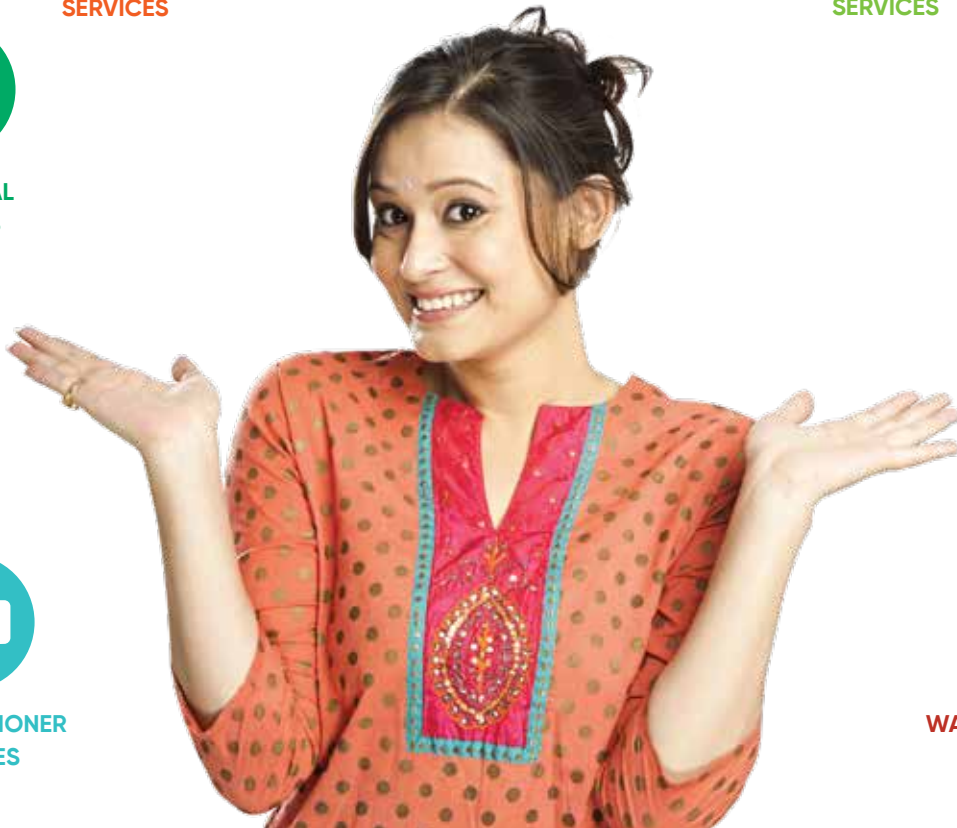
**TELEVISION  
SERVICES**



**AIR CONDITIONER  
SERVICES**



**WASHING MACHINE  
SERVICES**



## Key Benefits

01

**Quality  
Workmanship**

02

**Prompt  
Response**

03

**Trusted Repair  
Services**

04

**Original And  
Quality Part  
Replacements**

05

**Convenience  
At Your  
Door-Step**

06

**Standby Products  
Provided For  
14 Appliances**

07

**Service Charges  
At Fraction Of  
The Cost**

## Service Policy



### Customer Satisfaction

Home Serve works round the clock to fulfill every one of our customers' expectations. We believe in constant improvement and change to provide better solutions.



### 30 Day Repair Guarantee

We understand how important it is for you to keep the product running. If the repaired product fails to function within 30 days since the repair, we will repair it free of cost and ensure that it runs efficiently.



### Quality Spares

We use parts which are original and of good quality to ensure the durability of the product.

## Service Process

Home Serve focuses on providing end to end hassle free solutions. Using our four step process get an easy solution for all your repair problems.



#### CONTACT US

Contact our Customer Care,  
+91-44-46467700  
customer@myhomeserveindia.com  
www.myhomeserveindia.com



#### FIX AN APPOINTMENT

Our Customer Service Team will call you and fix an appointment.



#### ON TIME SERVICE

The Technician will reach your premises at the given time to attend the repair job.



#### PROBLEM SOLVED !

We make Happy Homes.

## Clients



Disclaimer - All names/materials have been prepared for general information purposes only. The information presented does not hold any legal liability, may not be current and is subject to change without notice.

## Corporate Testimonial



### L & T

"The AMC service at our project sites is carried out with very good quality by Home Serve. The services which have been completed at our project sites are in an appreciable manner in the sense of punctuality, quality and with constant updates from the Home Serve team.

**RAJASEKHAR CHERUKURI**  
PROCUREMENT MANAGER, METRO TUNNELLING, CHENNAI

# Home Serve Plans

Home Serve has carefully made plans to suit every requirement. From the smallest of appliance repairs to the complicated repairs, we cater to it all. Exceptional service and priority is provided to every Home Serve member.

## HOME SERVE – SILVER PLAN

Home Serve Silver is for customers who have most consumer durables and kitchen appliances wherein each product covers unlimited breakdowns. The Silver plan also covers 6 visits in total for the carpentry, electrical and plumbing repairs.

The Home Serve Silver is best suited for a customer who is mainly focused on a solution for their kitchen appliances and basic consumer durables.

## HOME SERVE – GOLD PLAN

Home Serve Gold is for customers who would like to cover their air-conditioners in addition to the consumer durables and kitchen appliances for unlimited breakdown. The Gold plan also covers 12 visits in total for the carpentry, electrical and plumbing repairs.

The Home Serve Gold is best suited for most households which have an equal balance of kitchen appliances, consumer durables and Air Conditioner products.

## HOME SERVE – PLATINUM PLAN

Home Serve Platinum is for customers who would like total peace of mind and need one complete package for multiple products like 2 air-conditioners and 3 televisions, apart from all the other consumer durables and kitchen appliances.

The Platinum plan also covers 24 visits in total for the carpentry, electrical and plumbing repairs. The Home Serve Platinum is best suited for large households which have many units of kitchen appliances, consumer durables.

### NAZIA HAFEEZ, CHENNAI

**“Home serve completes the given task in a top-class, organized and neat manner. They believe in the phrase ‘Customer is the King’, it’s a boon to all homes and home – Makers”**



CATEGORY OF SERVICE	SILVER	GOLD	PLATINUM
DAYS OPERATIONAL	MONDAY-SATURDAY	MONDAY-SATURDAY	MONDAY-SUNDAY
TIMINGS	10 AM TO 6 PM	10 AM TO 6 PM	10 AM TO 6 PM
Air-Conditioner (Standard AMC)	NA	1 Unit	2 Units
Carpentry/Electrical/Plumbing (1 hour per Breakdown)	6 Visits	12 Visits	24 Visits
Blender	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
CCTV	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Citrus Press	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Coffee Maker	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Dish Washer	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Dryer	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
DVD Player	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Electric Rice Cooker	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Emergency Lamp	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Fan	1 Unit - 2 Visits	3 Units - 3 Visits	5 Units - 3 Visits
Fridge	1 Unit - 2 Visits	2 Units - 3 Visits	3 Units - 3 Visits
Hair Dryer	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Induction Stove	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Iron Box	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Juicer	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Kettle	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Microwave Oven	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Mixie	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Music System	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
OTG	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Remote Control	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Stabilizer	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Toaster	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
TV - LCD / LED / OLED / Plasma	1 Unit - 2 Visits	2 Units - 3 Visits	3 Units - 3 Visits
Video Door Phone	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Washing Machine	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Water Heater	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits
Wet Grinder	1 Unit - 2 Visits	1 Unit - 3 Visits	1 Unit - 5 Visits

### PLAN PRICE

₹ 2,499

₹ 7,499

₹ 11,999

**FREE: Fan Cleaning Service at  
Rs. 499 Per Visit**

**3 Units - 2 Visits  
worth Rs. 999**

**5 Units - 3 Visits  
worth Rs. 1499**

**8 Units - 5 Visits  
worth Rs. 2499**

\* Additional charges apply for installation, uninstallation, reinstallation, cleaning services etc



# Home Serve Breakdown Service Plans

As a premium service provider, we understand the need for hassle-free services and hence, we've introduced SERVICE PLANS FOR UNLIMITED BREAKDOWNS for your home and kitchen appliances. These plans will save you from expensive service and maintenance bills and will cost you as low as Rs.3/- per day only! Home Serve offers Breakdown Service Plans for Refrigerators, Televisions, Microwave Ovens and even Washing Machines, all under one roof! By choosing us, you will ensure yourself peace of mind as soon as you sign the maintenance plan!

## WHY CHOOSE BREAKDOWN PLANS?

- No restrictions on the number of visits or the numbers of breakdown services your appliances need through the year;
- Hence, no need to track the number of service visits we make to your address!
- Most electronic appliances start wearing down after a few years of usage and can breakdown multiple times in a year; With our unlimited service plans, such old appliances are also duly taken care of.
- If you opt for inexperienced technicians who fail to maintain the appliances, the breakdowns occur even more frequently. You incur an additional 15% to 40% cost due to such multiple breakdowns.
- Home Serve Breakdown Plans ensure that your appliances are safe and running under professional, trusted and expert technicians, all this and more at lowest cost ever!

## Refrigerator Breakdown Plan

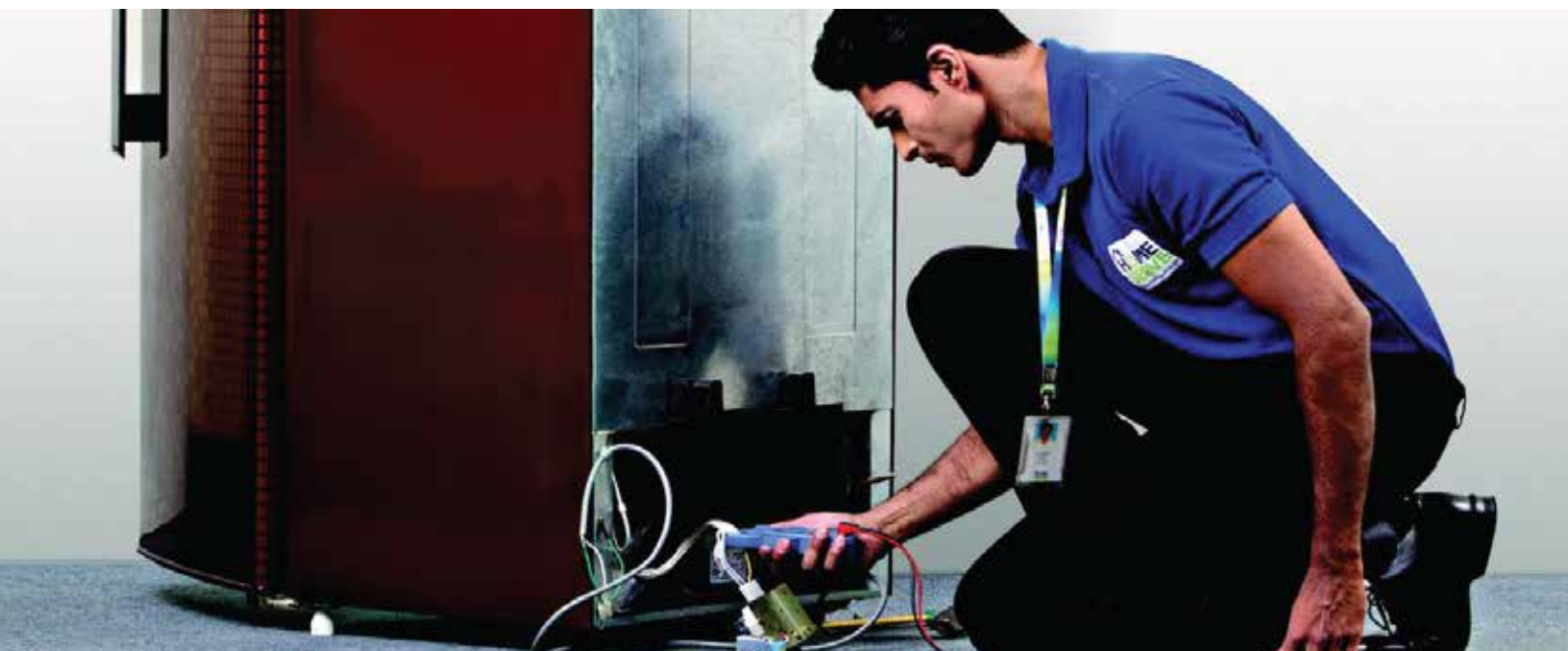
Type of AMC	Breakdown	Transport Charges	Plan Price
Refrigerator Breakdown Plan	Covers Unlimited Breakdowns for 1 year	FREE	₹ 999

\* All parts, plastic parts, external cabinets, remote controls, stabiliser, consumables, uninstallation, reinstallation, and any other device that is not part of the standard unit are not covered in the contract and will be charged extra as applicable

\* Cleaning Services at an additional cost of Rs. 250 Per Visit

\* Additional Charges apply for Installation, Uninstallation, Reinstallation. Etc

\* Conditions Apply







## TV Breakdown Plan

Type of AMC	Breakdown	Transport Charges	Plan Price
TV Breakdown Plan	Covers Unlimited Breakdowns for 1 year	FREE	₹ 999

\* All Parts, Plastic Parts, External Cabinets, Remote Controls, Stabiliser, Consumables, Uninstallation, Reinstallation, and any other device that is not part of the Standard Unit are not covered in the contract and will be charged extra as applicable

\* Additional Charges Apply for Installation, Uninstallation, Reinstallation, Etc

\* Conditions Apply

## Microwave Breakdown Plan

Type of AMC	Breakdown	Transport Charges	Plan Price
<b>Microwave Breakdown Plan</b>	<b>Covers Unlimited Breakdowns for 1 year</b>	<b>FREE</b>	<b>₹ 999</b>

\* All parts, plastic parts, external cabinets, remote controls, stabiliser, consumables, uninstallation, reinstallation, and any other device that is not part of the standard unit are not covered in the contract and will be charged extra as applicable

\* Cleaning services at an additional cost of Rs. 250 per visit

\* Additional charges apply for installation, uninstallation, reinstallation, etc

\* Conditions Apply



## Washing Machine Breakdown Plan

Type of AMC	Breakdown	Transport Charges	Plan Price
<b>Washing Machine Breakdown Plan</b>	<b>Covers Unlimited Breakdowns for 1 year</b>	<b>FREE</b>	<b>₹ 999</b>

\* All other parts, plastic parts, external cabinets, remote controls, stabiliser, condensor coil, cooling coil, consumables, uninstallation, reinstallation and any other device that is not part of the standard unit are not covered in the contract and will be charged extra as applicable

\* Descaling/Cleaning Services at an additional cost of Rs. 250 per visit

\* Additional Charges apply for installation, uninstallation, reinstallation, etc.

\* Conditions Apply

# Home Serve Carpentry, Electrical & Plumbing Plans

The Home Serve Basic, Perfect and Ultimate plans are exclusively for carpentry, electrical and plumbing services.



## BASIC PLAN

The Basic plan covers 6 visits in total which can be used during the year.



## PERFECT PLAN

The Perfect plan covers 12 visits in total which can be used during the year.



## ULTIMATE PLAN

The Ultimate plan covers 24 visits in total which can be used during the year.

Plan Name	No of Visits	Annual Plan Worth	Annual Plan Price	You Save
CEP Basic	6	₹ 599 x 6 = ₹ 3,594	₹ 1,499	₹ 2,095
CEP Perfect	12	₹ 599 x 12 = ₹ 7,188	₹ 2,899	₹ 4,289
CEP Ultimate 24	24	₹ 599 x 24 = ₹ 14,376	₹ 5,699	₹ 8,677
CEP Ultimate 36	36	₹ 599 x 36 = ₹ 21,564	₹ 8,499	₹ 13,065
CEP Ultimate 60	60	₹ 599 x 60 = ₹ 35,940	₹ 13,299	₹ 22,641

\* Standard installation charges does not include any accessories or other charges

\* All spares, accessories and other charges will be charged extra

\* All charges mentioned above are inclusive of Service Tax / VAT / GST

\* Installation, service and delivery limited to specific area

\* Charges are subject to change

\* Other details on request

\* Effective 12th October 2019

## ABHA APPASWAMY, CHENNAI

"Home serve was like an answer to my prayer. As soon as I signed up within a week they addressed all my repair and maintenance issues. What is great is that their service is completed in a prompt and personalised way"



# Home Serve - Air Conditioner - Annual Maintenance Plan

Home Serve provides finest array of Air Conditioner - Annual Maintenance Plan at best rates.

We assure paramount service levels with quality spare replacements. Our team of experienced technicians are highly trained to handle the most complex breakdowns in a cost effective way.

## Benefits of Home Serve AC AMC



## HOME SERVE AC - AMC INCLUDES

- ✓ Unlimited breakdowns\*
- ✓ Checking & cleaning the cooling coil and water tray
- ✓ Clear water- leakage problem
- ✓ Checking of noise problem & vibration
- ✓ Washing filters & covers
- ✓ Checking of bolts & nuts for tightness & corrosion
- ✓ Checking gas pressure
- ✓ Checking of AC wiring
- ✓ 30 days service guarantee



## AC AMC Breakdown Plan

Home Serve AC AMC is for customers who require service only for their Air-Conditioners, be it a split or a window AC.

No.	Plan Name	Preventive Maintenance	No Of Breakdowns	Transport	Gas Charging	Standby AC	Annual Plan Price
1	Basic AC AMC	3 On Demand Services	3 Breakdowns for 1 year	Free	25% Off on Gas Charging - Savings of Rs. 937	25% off on Standby AC - Savings of Rs. 499	₹ 1,499
2	Standard AC AMC	3 On Demand Services	Unlimited Breakdowns for 1 year	Free	50% Off on Gas Charging - Savings of Rs. 1875	50% Off on Standby AC - Savings of Rs. 999	₹ 2,499
3	Premier AC AMC	3 On Demand Services	Unlimited Breakdowns for 1 year	Free	Free Gas Charging - Savings of Rs. 3750	Free Standby AC - Savings of Rs. 1999	₹ 3,999

- \* Standard installation charges does not include any accessories or other charges
- \* All spares, accessories and other charges will be charged extra
- \* All charges mentioned above are inclusive of GST
- \* Installation, service and delivery limited to specific area
- \* Charges are subject to change
- \* Other details on request
- \* Effective 12th October 2019





# Introducing Smart Security Solutions



## Home Serve Security Solutions Advantages

- ✓ 1 Year Unlimited Breakdown Services
- ✓ Professional Installation and Service Support
- ✓ Standby Replacement During Warranty Service
- ✓ Safety Assured with Certified and Trained Installers
- ✓ No Questions Asked Replacement Warranty for Manufacturing Defects

After your appliance repair and breakdown worries, now put to rest all your security worries too as Home Serve introduces smart and World-Class Surveillance Systems. What makes us stand out from others, is our customized and end-to-end Surveillance Solutions backed with skilled, professional and unlimited services all year round. Coming from a brand known for its trust and excellent customer service, one can be assured of being delivered nothing but the best in security solutions too.

## Call Today



Ms. Ajitha Shirley A +91-9884182694 | Mr. M. Vijayakumar +91-9600047526





1 Camera DVR Combo Package	1 Camera DVR Combo Package
1 Mega Pixel - 1 Dome Camera + 4 Channel DVR + 500 GB Hard Disc + 20 Mtrs Cable	2 Mega Pixel - 1 Dome Camera + 4 Channel DVR + 500 GB Hard Disc + 20 Mtrs Cable
<del>MRP ₹17,176</del>	<del>MRP ₹18,808</del>
OFFER PRICE - ₹13,999	OFFER PRICE - ₹14,999

2 Camera DVR Combo Package	2 Camera DVR Combo Package
1 Mega Pixel - 1 Dome Camera + 1 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 40 Mtrs Cable	2 Mega Pixel - 1 Dome Camera + 1 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 40 Mtrs Cable
<del>MRP ₹24,575</del>	<del>MRP ₹27,467</del>
OFFER PRICE - ₹19,999	OFFER PRICE - ₹22,999

4 Camera DVR Combo Package	FREE	4 Camera DVR Combo Package	FREE
1 Mega Pixel - 2 IR Dome Camera + 2 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 90 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450	2 Mega Pixel - 2 IR Dome Camera + 2 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 90 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450
<del>MRP ₹34,991</del>		<del>MRP ₹40,775</del>	
OFFER PRICE - ₹29,999		OFFER PRICE - ₹34,999	

8 Camera DVR Combo Package	FREE	8 Camera DVR Combo Package	FREE
1 Mega Pixel - 4 IR Dome Camera + 4 Bullet Camera + 8 Channel DVR + 1 TB Hard Disc + 180 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronics 15.6 LED Monitor worth Rs. 4,399	2 Mega Pixel - 4 IR Dome Camera + 4 Bullet Camera + 8 Channel DVR + 1 TB Hard Disc + 180 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronics 15.6 LED Monitor worth Rs. 4,399
<del>MRP ₹56,873</del>		<del>MRP ₹68,441</del>	
OFFER PRICE - ₹47,999		OFFER PRICE - ₹57,999	

16 Camera DVR Combo Package	FREE	16 Camera DVR Combo Package	FREE
1 Mega Pixel - 8 IR Dome Camera + 8 Bullet Camera + 16 Channel DVR + 1 TB Hard Disc + 270 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronics 15.6 LED Monitor worth Rs. 4,399	2 Mega Pixel - 8 IR Dome Camera + 8 Bullet Camera + 16 Channel DVR + 1 TB Hard Disc + 270 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronics 15.6 LED Monitor worth Rs. 4,399
<del>MRP ₹93,837</del>		<del>MRP ₹1,16,973</del>	
OFFER PRICE - ₹79,999		OFFER PRICE - ₹99,999	



The Combo Packages include: Power Supply | DC PN | 3 Module Box | CAT6 Patch Cable | BNC Connectors | HDMI Cable | CCTV Cable | PVC Conduit Cable Installation | DVR Installation | Camera Installation | Mobile Configuration






1 Camera DVR Combo Package	1 Camera DVR Combo Package
5 Mega Pixel - 1 Dome Camera + 4 Channel DVR + 500 GB Hard Disc + 20 Mtrs Cable	2 Mega Pixel - 1 Dome Camera + 4 Channel DVR + 500 GB Hard Disc + 20 Mtrs Cable
<del>MRP ₹20,328</del>	<del>MRP ₹23,084</del>
OFFER PRICE - ₹16,999	OFFER PRICE - ₹19,999

2 Camera DVR Combo Package	2 Camera DVR Combo Package
5 Mega Pixel - 1 Dome Camera + 1 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 40 Mtrs Cable	2 Mega Pixel - 1 Dome Camera + 1 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 40 Mtrs Cable
<del>MRP ₹28,987</del>	<del>MRP ₹30,581</del>
OFFER PRICE - ₹23,999	OFFER PRICE - ₹24,999

4 Camera DVR Combo Package	FREE	4 Camera DVR Combo Package	FREE
5 Mega Pixel - 2 IR Dome Camera + 2 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 90 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450	2 Mega Pixel - 2 IR Dome Camera + 2 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 90 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450
<del>MRP ₹42,615</del>		<del>MRP ₹42,085</del>	
OFFER PRICE - ₹35,999		OFFER PRICE - ₹35,999	

8 Camera DVR Combo Package	FREE	8 Camera DVR Combo Package	FREE
5 Mega Pixel - 4 IR Dome Camera + 4 Bullet Camera + 8 Channel DVR + 1 TB Hard Disc + 180 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronics 15.6 LED Monitor worth Rs. 4,399	2 Mega Pixel - 4 IR Dome Camera + 4 Bullet Camera + 8 Channel DVR + 1 TB Hard Disc + 180 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronics 15.6 LED Monitor worth Rs. 4,399
<del>MRP ₹71,009</del>		<del>MRP ₹64,726</del>	
OFFER PRICE - ₹59,999		OFFER PRICE - ₹59,999	

16 Camera DVR Combo Package	FREE	16 Camera DVR Combo Package	FREE
5 Mega Pixel - 8 IR Dome Camera + 8 Bullet Camera + 16 Channel DVR + 1 TB Hard Disc + 270 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronics 15.6 LED Monitor worth Rs. 4,399	2 Mega Pixel - 8 IR Dome Camera + 8 Bullet Camera + 16 Channel DVR + 1 TB Hard Disc + 270 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronics 15.6 LED Monitor worth Rs. 4,399
<del>MRP ₹1,25,929</del>		<del>MRP ₹1,10,542</del>	
OFFER PRICE - ₹1,04,999		OFFER PRICE - ₹1,07,999	

<b>1 Camera DVR Combo Package</b>		<b>1 Camera DVR Combo Package</b>	
1 Mega Pixel - 1 Dome Camera + 4 Channel DVR + 500 GB Hard Disc + 20 Mtrs Cable		2 Mega Pixel - 1 Dome Camera + 4 Channel DVR + 500 GB Hard Disc + 20 Mtrs Cable	
<del>MRP ₹16,369</del>		<del>MRP ₹16,834</del>	
<b>OFFER PRICE - ₹14,999</b>		<b>OFFER PRICE - ₹15,999</b>	
<b>2 Camera DVR Combo Package</b>		<b>2 Camera DVR Combo Package</b>	
1 Mega Pixel - 1 Dome Camera + 1 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 40 Mtrs Cable		2 Mega Pixel - 1 Dome Camera + 1 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 40 Mtrs Cable	
<del>MRP ₹23,679</del>		<del>MRP ₹24,914</del>	
<b>OFFER PRICE - ₹20,999</b>		<b>OFFER PRICE - ₹23,999</b>	
<b>4 Camera DVR Combo Package</b>	<b>FREE</b>	<b>4 Camera DVR Combo Package</b>	<b>FREE</b>
1 Mega Pixel - 2 IR Dome Camera + 2 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 90 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450	2 Mega Pixel - 2 IR Dome Camera + 2 Bullet Camera + 4 Channel DVR + 1 TB Hard Disc + 90 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450
<del>MRP ₹34,609</del>		<del>MRP ₹37,079</del>	
<b>OFFER PRICE - ₹30,999</b>		<b>OFFER PRICE - ₹35,999</b>	
<b>8 Camera DVR Combo Packagae</b>	<b>FREE</b>	<b>8 Camera DVR Combo Packagae</b>	<b>FREE</b>
1 Mega Pixel - 4 IR Dome Camera + 4 Bullet Camera + 8 Channel DVR + 1 TB Hard Disc + 180 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronic 15.6 LED Monitor worth Rs. 4,399	2 Mega Pixel - 4 IR Dome Camera + 4 Bullet Camera + 8 Channel DVR + 1 TB Hard Disc + 180 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronic 15.6 LED Monitor worth Rs. 4,399
<del>MRP ₹57,584</del>		<del>MRP ₹62,524</del>	
<b>OFFER PRICE - ₹49,999</b>		<b>OFFER PRICE - ₹58,999</b>	
<b>16 Camera DVR Combo Package</b>	<b>FREE</b>	<b>16 Camera DVR Combo Package</b>	<b>FREE</b>
1 Mega Pixel - 8 IR Dome Camera + 8 Bullet Camera + 16 Channel DVR + 1 TB Hard Disc + 270 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronic 15.6 LED Monitor worth Rs. 4,399	2 Mega Pixel - 8 IR Dome Camera + 8 Bullet Camera + 16 Channel DVR + 1 TB Hard Disc + 270 Mtrs Cable	600 VA APC UPS Worth Rs. 3,450 + Zebronic 15.6 LED Monitor worth Rs. 4,399
<del>MRP ₹1,06,860</del>		<del>MRP ₹1,16,740</del>	
<b>OFFER PRICE - ₹89,999</b>		<b>OFFER PRICE - ₹1,04,999</b>	

The Combo Packages include: Power Supply | DC PN | 3 Module Box | CAT6 Patch Cable | BNC Connectors | HDMI Cable | CCTV Cable | PVC Conduit Cable Installation | DVR Installation | Camera Installation | Mobile Configuration

## Security Solutions Breakdown Plan

Plan Name	No of Visits	Annual Plan Worth	Annual Plan Price	You Save
CCTV - 4 Channel DVR	8	₹ 599 x 8 = ₹ 4,792	₹ 2,299	₹ 2,493
CCTV - 8 Channel DVR	10	₹ 599 x 10 = ₹ 5,990	₹ 2,599	₹ 3,391
CCTV - 16 Channel DVR	12	₹ 599 x 12 = ₹ 7,188	₹ 2,999	₹ 4,189

\* All spares, accessories and other charges will be charged extra



## FAQs

### Who can utilise Home Serve?

Home Service provides solutions for residential customers on annual plan basis. The Home Serve Plans are primarily designed to cater to residential customers. Commercial Plans are discussed and customized based on requirements.

### What do you mean by visits?

When a customer registers for a repair or general service, the same will be considered as a visit.

### What happens if I have additional quantities of products more than what is in the current packages?

The customer has a choice to choose additional quantity of products from the list of Add-ons during sign up. The Add-ons are attractively priced to ensure customers with an additional TV, or an AC, etc. are able to buy the right plan with necessary Add-ons for their entire household.

### What is Pay per Call?

For customers who have consumed their allotted service visits or who have not taken any Add-ons for the additional products then they can avail the services of Home Serve by paying for the service on a need basis as per the "Pay per Call" rate card.

### Do you provide any service warranty?

All services carry a 30 day service warranty. If there is a repeat service fault within 30 days then the service is done once again without considering it as another service visit.

### Do you provide any parts warranty?

All parts carry a 30 day parts warranty. Parts warranty however does not apply to accessories, power adapters, jars, batteries, consumables like coffee filters, mesh, etc.

## Home Serve CSR

### WE SUPPORT



Since inception in 2011, Viveks Foundation has been taking concrete steps to reach out to the economically backward in education and health care.

They have taken innumerable initiatives and continue render wholehearted support to touch the lives of many.



Drop Dead Foundation is a one man mission to conserve water. Founded by Mr. Aabid Surti in 2007, with the belief that every drop counts. He offers free plumbing to repair leaking taps. Home Serve has partnered with Drop Dead Foundation as part of its CSR.



## Give your home a fresh look.

- ✓ Painting
- ✓ Tile Laying
- ✓ Bathroom Renovation
- ✓ Custom Furniture
- ✓ Deep Cleaning Service
- ✓ False Ceiling Installation



**Call Today**

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